

## *MPA EXPANDS ONLINE PROPERTY AND REAL ESTATE SERVICES*

*For immediate release, Port of Spain, Trinidad:* The Ministry of Public Administration (MPA) continues to expand its online property and real estate services with sensitisation sessions that were held on September 18 and 19, 2023 at the Government Campus Plaza, Port of Spain.

The *“Revised Online Requests for Accommodation and Tenancy Renewal”* process is part of the suite of digital services offered by the MPA’s Property and Real Estate Services Division (PRESD). PRESD manages hundreds of Government properties across Trinidad and Tobago. Facilitated by Portfolio Manager, Michelle Carrington and Project Manager, Lauren Rampersad, both from the MPA’s Portfolio Management Office (PMO), thirty-three (33) participants from eighteen (18) Government Ministries, Departments and Agencies welcomed the sessions, with several completing User Registration.

*“It was informative and interesting, it was not a boring session. “I learnt a lot.”* Lisa Rampersad-Ramsingh from the Ministry of Energy and Energy Industries shared.

Similarly, Steve Duncan, representing the Inland Revenue Division, Ministry of Finance praised the ease of navigation of the portal and the continued collaboration with stakeholders.

He stated *“Yes, I think the introduction has essentially put some structure into the whole process and many of the questions that would be inherently involved in a process like that have been easily answered by knowing how to navigate the portal and the fact that it is scalable means that from our feedback, and our comments, more than likely, we will have an enhanced portal in the future. I’m looking forward to the collaboration that comes with that, as you see we are still*

*here having conversations because this has actually given us a platform to discuss and comment.”*

Since the launch of the PRES D Portal by Senator the Honourable Allyson West, Minister of Public Administration in December 2022, a range of online services have been delivered to the public. Real Estate Agents and Property Owners can now register properties for selection by Government Ministries, Departments and Agencies. In turn, Government representatives can select accommodation, renew tenancy agreements, as well as schedule property maintenance with ease and efficiency. Members of the public can also log on to lodge complaints on the use or misuse of public properties.

*“The PRES D Portal offers greater accessibility, convenience and efficiency to the public. It’s a key initiative that is part of our strategic plans to modernise the public service. The MPA is focused on ensuring that we provide safe, accessible spaces for Government employees that facilitate productivity, while enabling citizens to be served comfortably.”* Abigail Bynoe, Acting Permanent Secretary, Ministry of Public Administration explained.

*The Ministry of Public Administration is charged with modernising the public service through strengthening the workforce, providing safe and comfortable accommodation solutions and enabling digital services that work.*

To learn more about the PRES D Portal, please visit: [www.mpa.gov.tt](http://www.mpa.gov.tt)

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